

## **MANUEL ALECTOR RIBEIRO, BA, MSc, Ph.D.**

Lecturer in Hospitality and Tourism Management  
School of Hospitality & Tourism Management  
Faculty of Arts and Social Science  
University of Surrey  
Guildford GU2 7HX, UK  
Phone: (+44) 01483686377  
E-mail: m.ribeiro@surrey.ac.uk

**Nationality** Cape Verdean and Portuguese  
**Languages spoken** Portuguese, Cape Verdean Creole, English, Spanish and French  
**Google scholar citation** <https://scholar.google.pt/citations?user=Eq-n4v4AAAAJ&hl=en&oi=ao>  
**Academic webpage:** <https://www.surrey.ac.uk/people/manuel-alector-ribeiro>

### **EDUCATION AND QUALIFICATION:**

- 2017      **Doctor of Philosophy (Ph.D. in Tourism Studies)**  
University of Algarve, Portugal  
Thesis: *Sustainable Tourism Development in Cape Verde Islands: Antecedents and Consequences.*  
**Supervisors:** Professor João Albino Silva and Dr. Patrícia Pinto
- 2009      **Master of Science (MSc in Tourism Management and Development)**  
University of Algarve, Portugal  
Dissertation: *Residents' Attitudes towards Tourism Development in Cape Verde Islands.*  
**Supervisors:** Professor João Albino Silva and Dr. Patrícia Pinto
- 2005      **Bachelor of Arts (B.A. in Translation Studies)**  
Institute Polytechnic of Castelo Branco, Portugal.

### **ACADEMIC APPOINTMENTS:**

September 2017 – Present:

- Lecturer in Hospitality and Tourism Management – School of Hospitality and Tourism Management, University of Surrey, UK.

November 2016 – August 2017:

- Associate Lecturer in tourism – Middlesex Business School, Middlesex University, UK.

### **RESEARCH INTERESTS**

My research interest spans across tourism, events and hospitality. I am particularly interested in the study of sustainable tourism development with specific attention to the interrelationship between sustainability and destination's competitiveness. Preserving the character of place is a core component of sustainability that makes a destination unique and enhances its competitive advantage attracting visitors. This translates into a need for both supply-side research as well as demand-side research. Supply-side research of interest to me includes examining residents' attitudes toward tourism, the management and marketing of natural and cultural resources, and

how to best maximise tourism economic, socio-cultural, and environmental benefits. Demand-side research of interest to me surrounds the identification and segmentation of niche travel segments that have the potential to generate sustainable benefits to destinations. I am interested in research that generates both theoretical and practical implication in the field of tourism development, hospitality and event management.

#### **Countries in which Research Undertaken:**

- Cape Verde
- Portugal
- Brazil
- Dominican Republic
- Mexico
- Nigeria
- United Kingdom
- Turkey
- India
- Japan
- Tunisia
- Canada
- Italy
- Jordan
- United States
- China
- South Korea

#### **PUBLICATIONS**

##### **Peer-Reviewed Journal Articles:**

- Woosnam, K. M., Aleshinloye, K. D., **Ribeiro, M. A.**, Styliadis, D., Jiang, J., & Erul, E. (2018). Social determinants of place attachment at a World Heritage Site. *Tourism Management*, 67, 139-146.
- Nunkoo, R., **Ribeiro, M.A.**, Sunnasse, A., & Gursay, D. (2018). Public Trust in Mega Event Planning Institutions: The Role of Knowledge, Transparency and Corruption. *Tourism Management*, 66, 155-166.
- Ribeiro, M. A.**, Woosnam, K.M., Pinto, P., and Silva, J. A. (2018) Tourists' Destination Loyalty through Emotional Solidarity with Residents: An integrative moderated mediation model. *Journal of Travel Research*, 57(3), 279-295.
- Ribeiro, M. A.**, Pinto, P., Silva, J. A., and Woosnam, K.M. (2018). Examining the predictive validity of SUS-TAS model with maximum parsimony in a developing island country. *Journal of Sustainable Tourism*, 26(3), 379-398.
- Woosnam, K.M., Erul, E., & **Ribeiro, M. A.** (2017). Heterogeneous community perspectives of emotional solidarity with tourists: Considering Antalya, Turkey. *International Journal of Tourism Research*, 19(6), 639-647.

- Ribeiro, M. A.,** Pinto, P., Silva, J. A., and Woosnam, K. M. (2017). Residents' attitudes and the adoption of pro-tourism behaviour: the case of developing Island countries. *Tourism Management*, 61, 523-537.
- Gursoy, D., Yolal, M., **Ribeiro, M. A.,** and Panosso-Netto (2017) Impact of trust on local residents' perceptions of and their support for mega-events. *Journal of Travel Research*, 56(3), 393-406.
- López-Guzmán, T., Orgaz-Agüera, F., **Ribeiro, M. A.,** & Dominguez Estrada, J. F. (2016). Turismo All-Inclusive en República Dominicana. Un análisis desde la perspectiva de la demanda turística. *Revista de Economía del Caribe* (17), 125-142.
- López-Guzmán, T., Orgüera-Orgaz, F., Martín, J. A. M. and **Ribeiro, M. A.** (2016) The All-inclusive Tourism system in Cape Verde islands: the tourists' perspective. *Journal of Hospitality and Tourism Management*, 29 (December), 9-16.
- López-Guzmán, T., Orgüera-Orgaz, F., & **Ribeiro, M. A.** (2016). Contributions of gastronomy for developing border tourist destinations: A case study, *Journal of Tourism and Development*, 24(1), 9-21. (In Portuguese).
- López-Guzmán, T., **Ribeiro, M. A.,** Orgüera-Orgaz, F., & Martín, J. A. M. (2015). Tourism in Cape Verde. Profile and valuation of the traveller, *Estudios y Perspectivas en Turismo*, 24(3), 512-524. (In Spanish).
- Ribeiro, M. A.,** & Valle, P. O. (2013). Residents' attitudes towards tourism development: a segmentation analysis. *Revista Internacional em Língua Portuguesa*, 26(III Série), 89-108. (In Portuguese).
- Ribeiro, M. A.,** Valle, P. O. d., & Silva, J. A. (2013). Residents' Attitudes towards Tourism Development in Cape Verde Islands. *Tourism Geographies*, 15(4), 654-679.
- Ribeiro, M. A.,** Silva, J.A. e P. Valle (2010) Atitude dos Residentes face ao Desenvolvimento do Turismo em Cabo Verde, *Journal of Tourism & Development*, 13/14(3), 925-926.

#### **Book chapters:**

- Ribeiro, M. A.,** Oom do Valle, P., & Silva, J. A. (2016). Tourism and job creation: lessons from Cape Verde. In M. Novelli (Ed.), *Tourism and Development in Sub-Sahara Africa* (pp. 36-38). London: Routledge.
- Ribeiro, M. A.,** Valle, P. O., & Silva, J. A. (2014). Residents' Attitudes towards Tourism Development in Cape Verde Islands. In Klaus Meyer-Arendt & A. A. Lew (Eds.), *Understanding Tropical Coastal and Island Tourism Development* (pp. 125-150). London: Routledge.
- Canalejo, A.M., López, J.C., **Ribeiro, M. A.,** e Lopez-Guzman, T.J. (2014). Tourism Development in Cape Verde Islands, In C. Costa et al. (Coord.) Turismo nos Países Lusófonos: Conhecimento, Estratégia e Territórios Vol. I", pag: 199-216. (In Portuguese).

### Encyclopaedia entry:

**Ribeiro, M. A.** (2015). Cape Verde, Tourism. In J. Jafari & H. Xiao (Eds.), *Encyclopaedia of Tourism*. Springer International Publishing (Pag, 1-2). Doi: 10.1007/978-3-319-01669-6\_243-1.

### International Conference Presentations:

1. **Ribeiro, M.A.**, & Prayag, G. (June, 2018) *The Relationship between Diners' Perceived Quality and Customer Service Experience: The Mediating Effects of Positive and Negative Emotions*. Paper presented at the 8<sup>th</sup> Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference and in AHTMM Conference Proceedings; Bangkok, Thailand.
2. Patwardhan, V., **Ribeiro, M.A.**, Payini, V., Woosnam, K.M., & Mallya, J. (June, 2018) *Considering destination loyalty from place attachment, emotional solidarity, and perceived safety: A moderated mediation model*. Paper presented at the 8<sup>th</sup> Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference and in AHTMM Conference Proceedings; Bangkok, Thailand.
3. Patwardhan, V., **Ribeiro, M.A.**, Payini, V., Woosnam, K.M., & Mallya, J. (June, 2018). *Visitors' Perceptions on Place Attachment and Emotional Empowerment in understanding Destination Loyalty at the Shrine Festival*. Paper presented at the 8<sup>th</sup> Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference and in AHTMM Conference Proceedings; Bangkok, Thailand.
4. Aleshinloye, K., Woosnam, K.M., **Ribeiro, M.A.**, & Jiang, J. (June 2018). *The mediating role of emotional closeness on the relationship between interactions with visitors and intentions to revisit a World Heritage Site festival*. Paper presented at the 8<sup>th</sup> Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference and in AHTMM Conference Proceedings; Bangkok, Thailand.
5. Aleshinloye, K., Woosnam, K.M., **Ribeiro, M. A.**, & Jiang, J. (June 2018). *Explaining residents' attitudes about tourism development through interaction and emotional solidarity with visitors*. Paper presented at the 8<sup>th</sup> Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference and in AHTMM Conference Proceedings; Bangkok, Thailand.
6. Aleshinloye, K.D., Woosnam, K.M., **Ribeiro, M.A.**, & Jiang, J. (December, 2017). *Authenticity and cultural sustainability at the Osun Osogbo Festival, Nigeria*. Paper presented at the 4th International Conference on Events (ICE) and in Conference Proceedings; Orlando, FL.
7. Woosnam, K.M., Aleshinloye, K.D., **Ribeiro, M.A.**, Maruyama, N.U., Moghavvemi, S., Jiang, J., & Joo, D. (December, 2017). *Residents' and tourists' place attachment at a world heritage site*. Paper presented at the 4th World Research Summit for Tourism and Hospitality and in Conference Proceedings; Orlando, FL.
8. **Ribeiro, M.A.**, Nunkoo, R., Gursoy, D., & Panosso-Netto, A. (July, 2017). *The roles of knowledge and transparency in the relationship between corruption and residents' trust on Mega-Events organising committee*. Paper presented at the 7<sup>th</sup> Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference and in AHTMM Conference Proceedings; Famagusta, Cyprus.

9. Woosnam, K.M., Aleshinloye, K.D., **Ribeiro, M.A.**, Jiang, J., & Erul, E. (July, 2017). *Social determinants of place attachment at a Nigerian cultural festival*. Paper presented at the 7<sup>th</sup> Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference and in AHTMM Conference Proceedings; Famagusta, Cyprus.
10. **Ribeiro, M.A.**, & Woosnam, K.M., (2016) *Residents' emotional solidarity with visitors to explain perceived festival social impacts*. Atlas Annual Conference, 14-16 September, Canterbury, UK.
11. **Ribeiro, M.A.**, Woosnam, K.M., Pinto, P., & Silva, J. A. (2016) *Visitors' Destination Loyalty through Emotional Solidarity with Residents: The case of developing island economies*. 2016 Surrey International Tourism Research Conference, 19-22 July, University of Surrey, Guildford, UK.
12. Sharma, B., Gursoy, D., Panosso-Netto, A., & **Ribeiro, M.A.** (2016). *Local residents' Level of Trust, emotions, attachment, and the support for the 2014 FIFA World Cup, Brazil*. 6<sup>th</sup> Advances in Hospitality Marketing and Management Conference, July 14-17. Guangzhou, China.
13. Santos, G., Panosso-Netto, A. & **Ribeiro, M.A.** (2015). *2014 FIFA World Cup in Brazil: Residents' perceptions of impacts*. Paper presented at the XI Seminário da Associação de Pesquisa e Pós-Graduação em Turismo – ANPTUR, September 30 to October 2, Natal, Brazil.
14. **Ribeiro, M.A.**, Gursoy, D., Yolal, M. & Panosso-Netto, A. (2015) *The impact of trust on residents' perception and support for mega-events: The case of 2014 FIFA World Cup in Brazil*. Paper presented at the 5<sup>th</sup> International Conference on Tourism (ICOT), 24-27 June, London, UK.
15. **Ribeiro, M.A.**, Pinto, P., & Silva, J. A. (2015) *Residents' attitudes and the adoption of pro-tourism behaviours: The case of developing island economies*. Paper presented at the 5<sup>th</sup> International Conference on Tourism, 24-27 June, London, UK.
16. Gursoy, D. Sharma., B., Panosso-Netto, A., & **Ribeiro, M.A.** (2015). *2014 FIFA World Cup in Brazil: Local residents' perceptions of impacts, emotions, attachment, and their support for the event*. 5<sup>th</sup> Advances in Hospitality Marketing and Management Conference, June 18-21. Beppu, Japan.
17. Panosso-Netto, A., **Ribeiro, M.A.**, & Gursoy, D. (2015). *Tourism and Mega-Events in Brazil: Host Community Support, Identity, Emotion and Trust in Organizing Committees*. Fórum ABRATUR-15, June 8-10. Escola de Artes, Ciências e Humanidades da Universidade de São Paulo (EACH-USP). São Paulo, Brazil.
18. **Ribeiro, M.A.**, Pinto, P., & Silva, J. A. (2014) *Measuring residents' attitude towards sustainable tourism: the validity of sustainable tourism attitude scale (SUS-TAS) in Cape Verde islands*. Paper presented at the 45<sup>th</sup> Travel and Tourism Research Association Annual Conference in Brugge, Belgium (June 18-20, 2014).
19. **Ribeiro, M.A.** Silva, J.A. & Valle, P.O. (2010) *Segmenting Residents' Attitudes Towards Tourism in Cape Verde: A Cluster Analysis*. Paper presented at the 6<sup>th</sup> International Tourism Congress of Leiria and Oeste, Leiria, Peniche, Portugal, 24-25 November 2010.
20. **Ribeiro, M.A.** Silva, J.A. & Valle, P. O. (2010) *Atitude dos Residentes Face ao Desenvolvimento do Turismo em Cabo Verde*. Paper presented at "InvTur2010: Tourism Research: State of Art and the Future Perspectives". University of Aveiro, Portugal, 10-13 March, 2010.

21. **Ribeiro, M.A.** Silva, J.A. & Valle, P. O. (2008) *Clustering Residents in Cape Verde Based on Their Attitudes and Perceptions towards Tourism Development*. Paper presented at “III European Congress of Methodology, Oviedo, Spain, 8-12 July, 2008.
22. **Ribeiro, M.A.** (2007) Sustainable tourism in small islands: A literature review. Paper presented at the “I Meeting of Cape Verdeans Young Research” at the New University of Lisbon. Lisbon, Portugal. 20-21 December, 2008.

### **SERVICE TO THE FIELD:**

#### **Journal Editorial Board:**

- The Service Industries Journal – *Methodology Editor*

#### **Journal Reviewer:**

- The Service Industries Journal
- Tourism Management
- Tourism Geographies
- Tourism and Hospitality Research
- Current Issues in Tourism
- e-Review of Tourism Research
- International Journal of Tourism Policy

### **RESEARCH FUNDING AWARDED:**

Project: ***TOURISM AND MEGA-EVENTS IN BRAZIL: Host Community Support, Identity, Emotion and Trust In Organizing Committees***. Funded by National Council for Scientific and Technological Development, Brazil: 2014 – 2016. £100,000. Grant number: 487780/2013-2

Status: Ongoing (Principal Investigator).

Other members: Dogan Gursoy, Washington State University, USA  
Alexandre Panosso-Netto, University of São Paulo, Brazil.

**TEACHING:** University of Surrey, UK

#### **Undergraduate:**

- MAN2101 - Tourism Policy and Development – Module Leader
- MAN1075 - Marketing Principles

#### **Postgraduate:**

- MANM162 - Tourism Development – Module Leader
- MANM393 - Hospitality and Tourism Operating System

**University Roles and Responsibility:**

- Deputy Programme Leader: Master in International Hotel Management
- Academic Representative: SHTM Students Societies: T.H.E. Society

**Affiliation and Membership:**

- Associate Fellow of the Higher Education Academy (AFHEA)
- Research Centre for Spatial and Organizational Dynamics (Research line: Tourism and wellbeing)
- Travel and Tourism Research Association (2014-2016)